**Portfolio User Testing Report**

**Objective:**  
I conducted user testing to test the functionality, navigation, and overall usability of my portfolio. Three people with different backgrounds and expertise participated in this process.

**Participants**

1. **Kristian** – My 20-year-old friend studying Computer Science at Tu/e in Eindhoven. He has experience in web development and user experience design.
2. **Kasia** – My 24-year-old friend who studies Graphic Design in Warsaw. She’s familiar with creative portfolios and has a good eye for visual design.
3. **My Dad** – A 50-year-old marketing professional with 25 years of experience, currently working in a bank’s marketing department in Warsaw.
4. **Wiktoria** – A 21-year-old friend in her third year of the International Communication course at Fontys, currently doing an internship at a skincare company. I recorded a

Two of these were made during the Christmas break in Poland.

**Testing Process**

Each participant reviewed my portfolio on their own device. I gave them a list of tasks to complete and observed their interactions. I also asked follow-up questions to gather their opinions. The tasks included:

1. Navigating through the homepage and finding specific projects.
2. Reviewing individual project pages.
3. Finding contact information.

I encouraged them to share their thoughts out loud while using the portfolio.

**Feedback Summary**

1. **Adam’s Feedback:**
   * He liked the **modern and clean layout**, saying it reflected my interest in design and music.
   * He noticed there wasn’t a **"Home" button** on the project pages, which made navigation back to the main page more difficult. He suggested adding a Home button for easier navigation.
2. **Kasia’s Feedback:**
   * She praised the visual style, saying it felt **personal and professional** at the same time.
   * However, she found the **screenshots on the project pages disorganized**, which made it harder to understand the story behind the projects. She recommended arranging them in a clear sequence.
   * She also felt the **“About Me” section** was unnecessary since I already share a lot about myself throughout the portfolio. Removing it could make the site more concise.
3. **My Dad’s Feedback:**
   * He liked the layout and said it was a great representation of my skills and interests.
   * He also pointed out the **lack of a Home button** and agreed that it was a usability issue.
   * He felt there was a bit of **chaos in the screenshot placement**, which could confuse potential clients or employers.

**Improvements Implemented:**

Based on the feedback, I made the following changes:

* Added a **Home button** to all project pages for smoother navigation.
* Reorganized the **screenshots** on each project page, presenting them in a logical and visually appealing order.
* Removed the **“About Me” section**, as the rest of the portfolio already provides sufficient personal context

Refelction:

This user testing process helped me identify critical issues I hadn’t noticed before. The feedback was invaluable in refining my portfolio and making it more user-friendly.